

# ITIL APPROVED TRAINER

This is to confirm that

**Samuel Mazoya**

is an Approved Trainer for the following programs

ITIL® Foundation  
ITIL® Intermediate Service Strategy  
ITIL® Intermediate Service Design  
ITIL® Intermediate Service Transition  
ITIL® Intermediate Service Operation  
ITIL® Intermediate Continual Service Improvement  
ITIL® Managing Across the Lifecycle

20/12/2012

Valid from



Panorea Theleriti  
PEOPLECERT Group Certification Qualifier



Constantinos Kesentes  
PEOPLECERT Group General Manager

110138

PEOPLECERT Registry ID